



[REDACTED]
Tanner Row
York

16/11/2007

City of York Council
Licensing and Regulatory Authority
Environment Protection and Street Services
9 St Leonards Place
York

Ref. Flares, Tanner Row, York.

Dear Sir/Madam,

I am writing with reference to the application to vary the Premises License for Flares, Tanner Row, York.

I have to suffer groups of drunken people making a noise outside my bedroom windows until 12.45am several nights a week. These people come out of Flares after closing time and then stay in the area outside the main doors or move to my house where they can lean on the wall and "chat".

We have to suffer the noise of singing, chanting, screaming and fighting as these very drunk people hang around the area saying their goodnights, waiting for taxis etc.

There are plenty of fights which start in or outside the Flares premises but these are generally ushered to the road (Tanner Row) so that Flares staff do not have to deal with them. Girls screaming and shouting at the men fighting, girls fighting – it all happens outside my house. I do not bother ringing the police any more because the response is so slow the disturbances have stopped by the time they arrive.

The area is noted for late night binge drinking and most of the people arriving here are already drunk – every time a licence is extended the customers arrive later and even more drunk.

Taxis turn up around 1.00am and usually go by 1.20am but they and the staff leaving Flares make lots of noise. If they are granted the extension then I will have this noise outside my bedroom window until after 3.00am. They also still leave the outside lights on well past closing time (evidence available) which shows the lack of proper management – they have been told on numerous occasions of this problem!

The bins are not supposed to be emptied after 11.00pm but this is ignored and they are usually emptied around 1.00am (evidence available) which creates a lot of noise – this would of course extend to 3.00am. I have mentioned this problem before but it always slips back after a while.

The music from Flares is audible in my house and especially in the warmer weather because they keep the inner and outer doors open – this again shows a complete disregard for neighbours.

The area is already part of a "special licensing policy" which should definitely preclude all bars in the Tanner Row area from extending their hours beyond those permitted when the Licensing laws were changed.

I have lived here for over 7 years now and this should count for something. Residents must have rights to a good night's sleep and I would appreciate it if you took that into account when making your decision on this application.

I have in recent months suffered intimidation and provocation by the staff and doorstaff working at Flares on several occasions. When I have complained to them I have been surrounded by these people in a very threatening manner – it has not been possible to speak to the management without several other people becoming involved and this even includes doorstaff from other nearby premises!

My son's car has been locked into the car park outside Flares at 8.00pm and mine has since been locked in over a weekend – the staff have denied having keys to the locks but I have evidence of them using a key for their own benefit on several occasions. Flares have no rights over this car park but they resent me putting my car there on the odd occasion at weekends!

Several other incidents of intimidation have occurred recently including opening the emergency fire doors so that the music was audible in my house until I complained – again I was surrounded by at least 6 people including 1 who was very aggressive toward me!

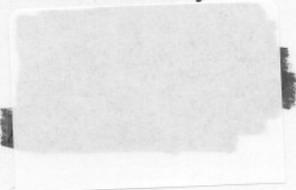
Flares was refused an extension to their license in 2003 by the council and also lost their appeal to the courts in June 2004.

They then applied again for an extension in Sept 2005 and were refused and an appeal was lodged but this was withdrawn at the last minute in June 2006.

The reasons for the refusal to grant an extension then should be no different now and changes in legislation by the government should not alter that decision or the reasons for it.

I urge you to refuse their application so that residents can retain some quality of life.

Yours faithfully

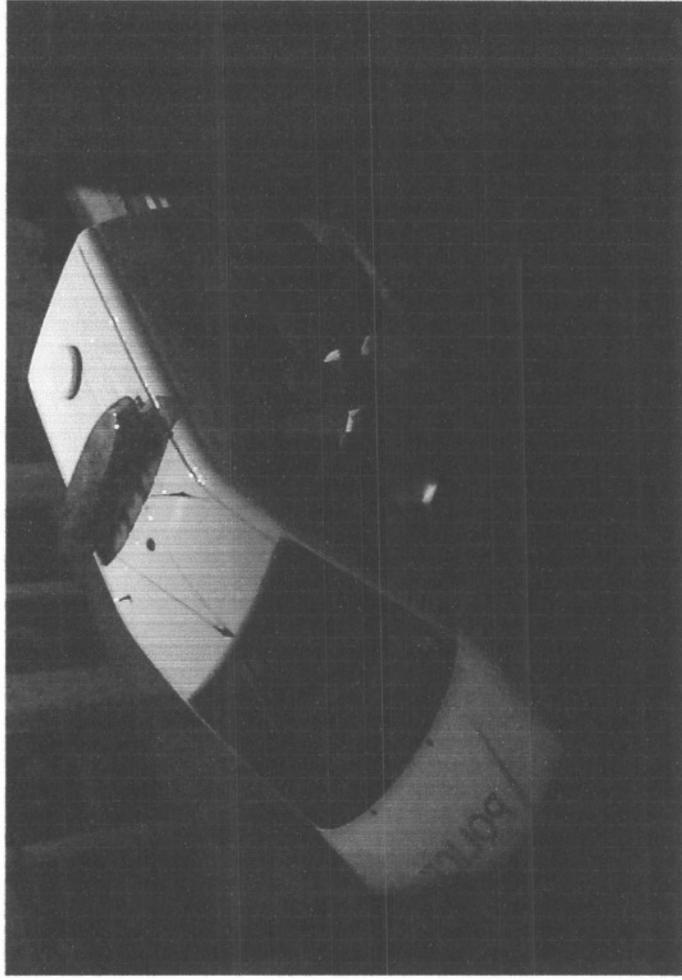
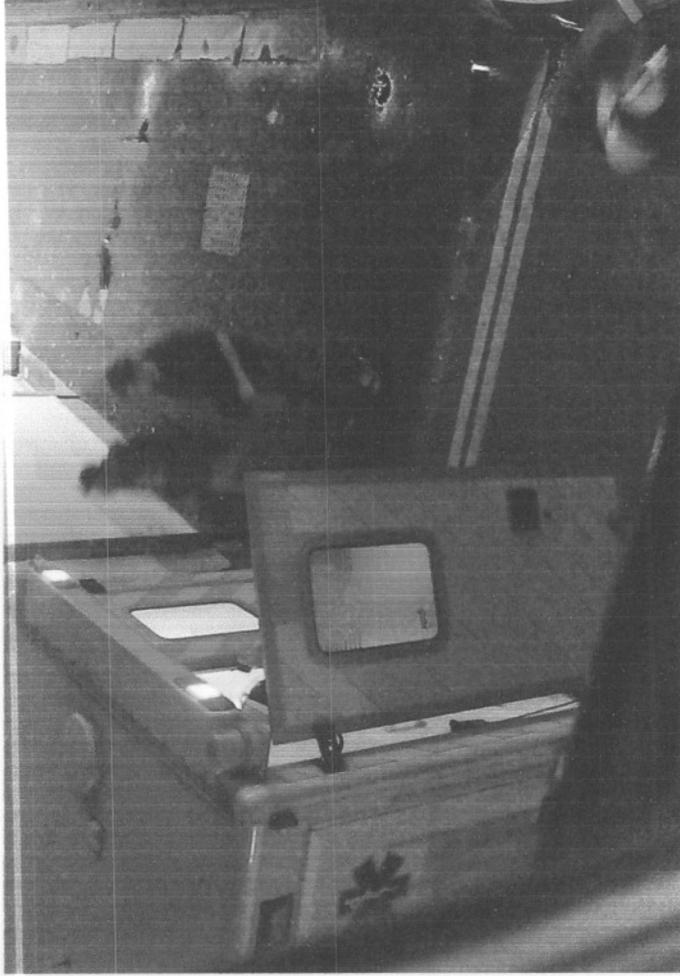
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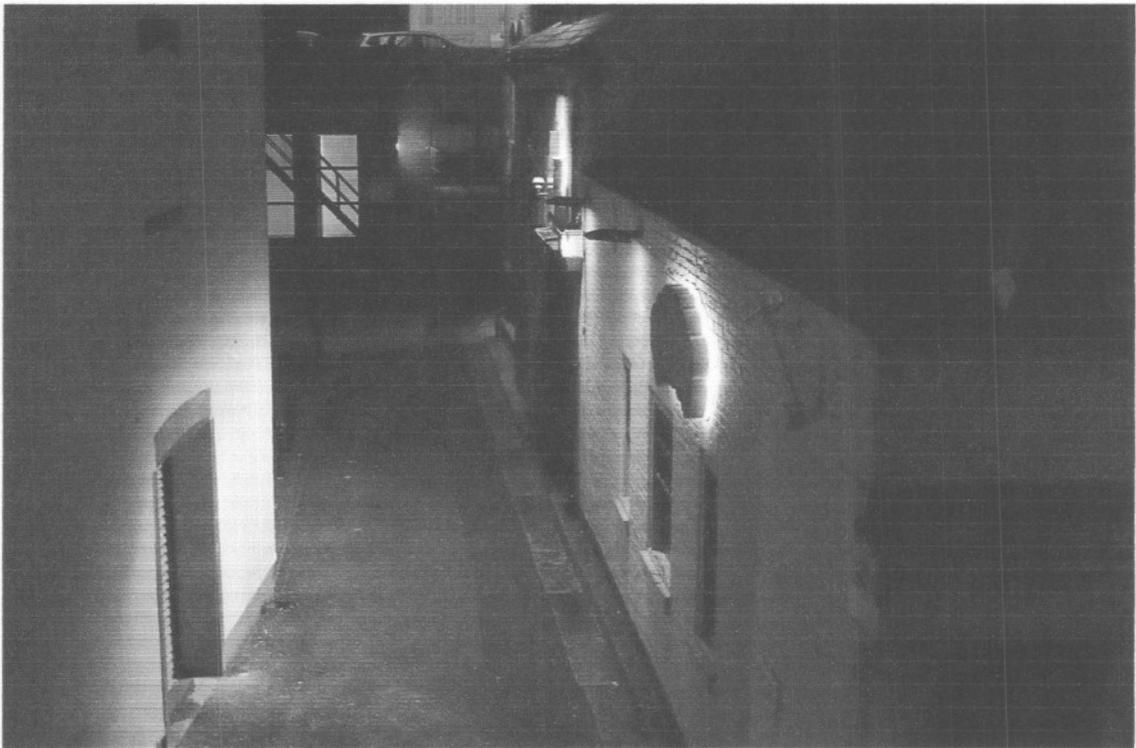
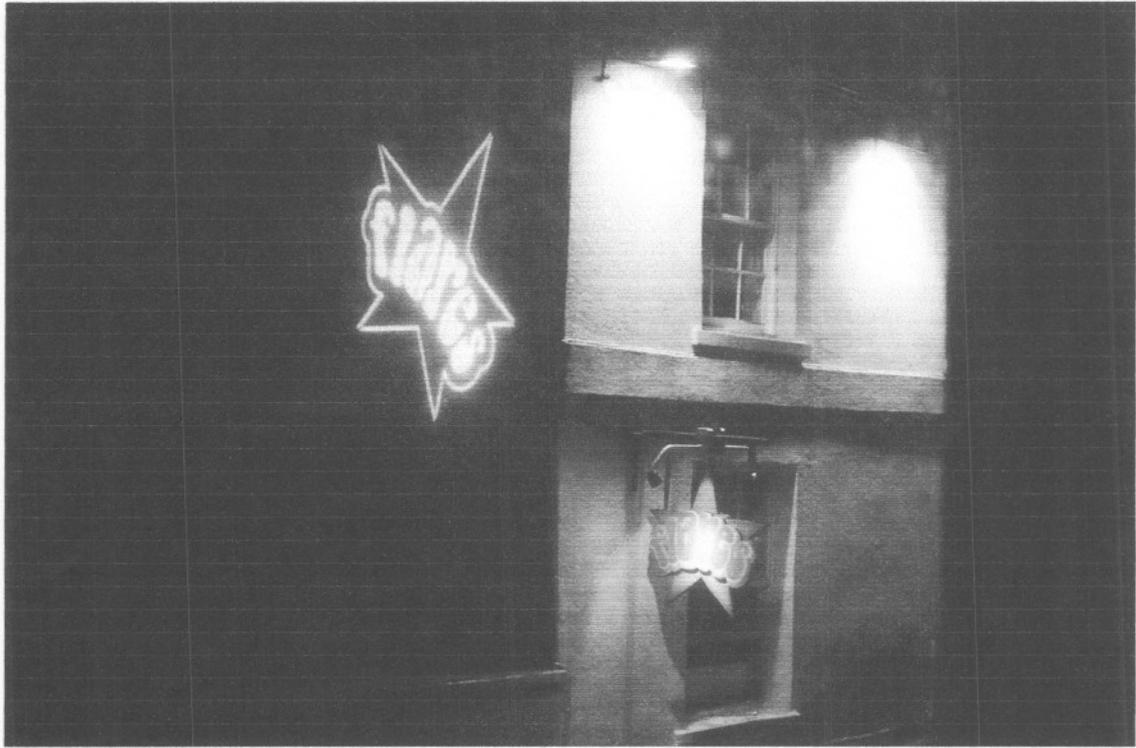
OUTSIDE MY BEDROOM WINDOW

4/11 @ 00:30AM.

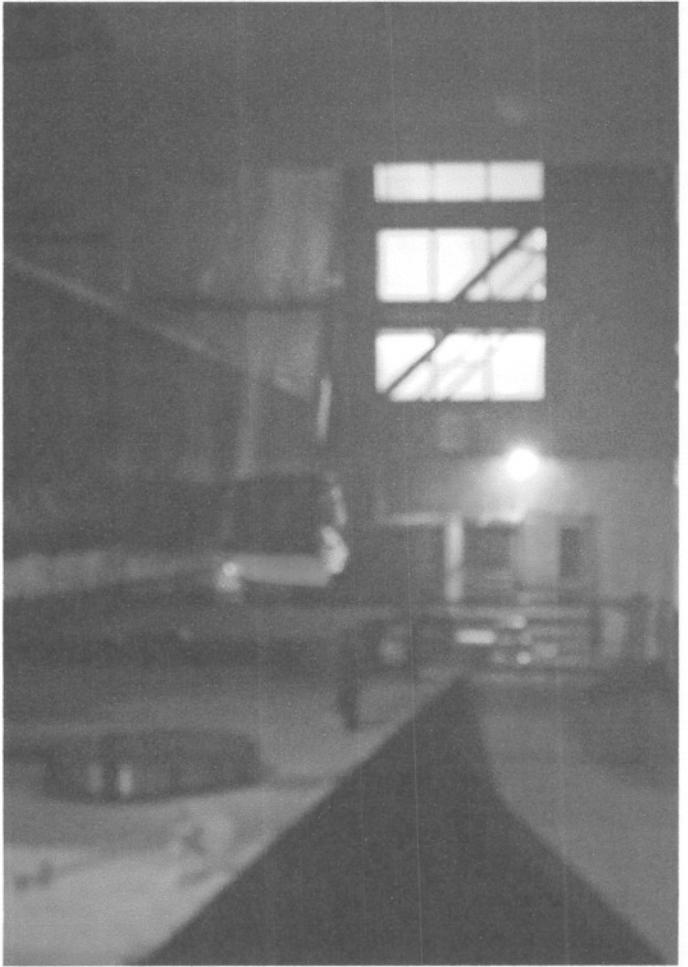
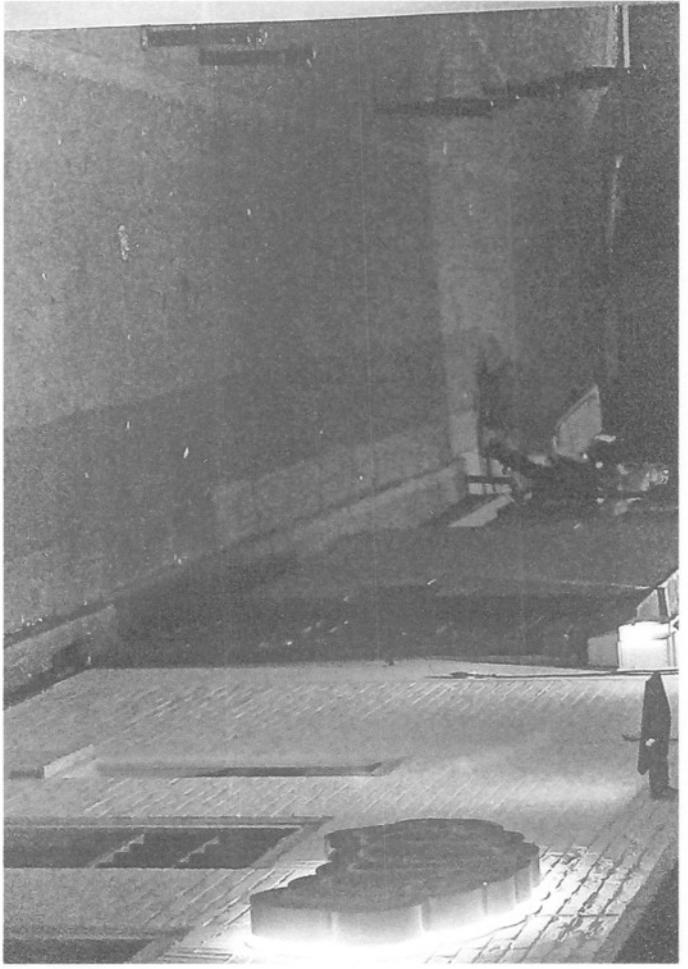


AMBULANCE / POLICE - LASTS BEGINNING OUTSIDE B/ROOM -





LIGHTS LEFT ON 27/9 - 01.50AM.



LEHIGH NE BINS 9/9 & 14/10 - 00:30 AM